

# **Our Lady's Grove Primary School**

## Instructions to Whitelist "@olgps.ie"

### Instructions for Outlook (2013):

- 1. Go to the 'Home' tab (listed at the very top of your screen)
- 2. Select 'Junk' from the options shown (usually directly below the 'Home' tab)
- 3. Select 'Junk E-mail Options' this will pop up a small window in the middle of your screen.
- 4. In that popup, go to the 'Safe Senders' tab
- 5. Click on 'Add'
- 6. Enter '@olgps.ie' (without the quotes) into the input box shown and click 'OK'
- 7. The popup window should now display '@olgps.ie' Click 'OK' to close the window.

#### **Instructions for GMail**

- 1. Open the Settings Menu by clicking on the 'gear' icon in the upper-right corner.
- 2. Select 'Filters and Blocked Addresses' tab from the top of the Settings panel.
- 3. Click on the 'Create a new filter' link (about mid-way down the screen). This will open a popup window.
- 4. In the popup window, enter '@olgps.ie' (without the quotes) into the 'From' field.
- 5. Click on 'Create filter'. This will open a list of checkable options.
- 6. Check the option 'Never send it to Spam'. Then click the button 'Create filter' at the bottom of the list.

### Instructions for Hotmail/Outlook (free)

- 1. Click on the Settings icon (a 'gear') at the top right corner of your screen
- 2. Under the heading 'Preventing junk email', click on the 'Safe and blocked senders' link.
- 3. Click on 'Safe Senders'
- 4. In the box labelled 'Sender or domain to mark as safe' enter '@olgps.ie' (without the quotes).
- 5. Click on the nearby 'Add to list' button.